

The Floor passport

Three questions from Belle, five checks from Ben. Print it or keep it on your phone, and take it to every quote.



Answer my three before you visit anyone.



Tick my five before you pay anyone.

1 What does your living room do at 5pm?

2 Who walks on it barefoot, and who has paws?

3 Will you still love it in ten years?

1 Every tile tapped, and the hollow ones fixed first.

No hollow sound when tapped with a tapping rod. [BCA, Good Industry Practices: Ceramic Tiling \(3rd edition\)](#) • 2018

Fix any loose tiles. [Karndean, 2G Rigid Core installation guidelines \(Australia and New Zealand\)](#) • Aug 2023

2 The wear layer, in mm, on the quote.

The clear wear layer protects the design and adds durability. [Mannington Commercial, What is rigid core LVT flooring?](#) • 1 Oct 2020

3 The expansion gap at walls, pipes and door frames.

Karndean, for its rigid core: a minimum expansion gap of 5 mm around the room and all fixed objects, including pipes; door frames undercut or a gap left. [Karndean, Rigid Core plank and tile installation guide \(USA\)](#) • Jan 2024

4 Skirting, taking up the old floor and door trimming, each on its own line.

New skirting, removing and disposing of the old floor, and door trimming are normally extra to our price band.

SGFloorFinder price bands · our own table

5 A small deposit and a written contract. CaseTrust firms cap the first deposit at 20%; pay in stages.

CaseTrust renovation firms: initial deposits are capped at a maximum of 20% of the total cost. CASE, CaseTrust accreditation for renovation businesses · modified 14 Apr 2026

CASE's advice, in CCCS's release: insist on a written contract, and negotiate for the deposit to be as low as possible and for progressive payment according to the project milestones. CCCS, media release: CCCS publishes guide on fair trading practices for renovation industry · 5 May 2022

Floor and tone _____

Wear layer (mm) _____

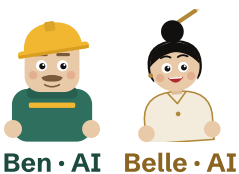
Core _____

Expansion gap (mm) _____

Quote total, supplied and laid _____

Offer ends _____

Deposit _____



Eight ticks, then sign.

BCA, Good Industry Practices: Ceramic Tiling (3rd edition) • 2018

- No hollow sound when tapped with a tapping rod.

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- Fix any loose tiles.

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